

OLON SAFETY RULES & GUIDELINES

SAFETY IS OUR NUMBER 1 PRIORITY

Please understand the risks & take care. Olon is an indoor sports and entertainment facility where injuries can happen. Like all sports and activities, participants need to decide if the benefits of involvement are worth the risk of injury. Indoor sports and fitness activities create the risk for potential injury even when being safe. The potential for injury is greatly reduced when you:

- 1. Play and Exercise SAFELY**
- 2. Play and Exercise WITHIN YOUR FITNESS and SKILL LEVEL**
- 3. FOLLOW THE OLON RULES**

Our rules and guidelines are designed to keep everyone safe and minimise the chance of injury.

General Safety Rules (apply to the whole centre), You will also find these rules displayed around the Olon venue. Please read them carefully and follow them at all times.

Olon General Safety Rules

Please be aware at all times that You must:

1. Play Safely
2. Play Fairly
3. Consider your fellow players safety
4. Listen and Follow the rules of the game and the instructor's guidance
5. Play and exercise to your fitness and skill limits
6. Have signed our waiver if 18 years or above;
7. Not be under the influence of drugs or alcohol;
8. Keep all equipment within the area it was supplied;
9. Always have an adult guardian supervise any child aged 10 years and below;
10. Always have an adult accompanying any children aged five (5) and under if entering the specified accepted areas as determined by us;
11. Use our equipment at your own risk
12. Not participate if you are unwell, have a bad back, are pregnant or have any form of injury. You must be free of any medical conditions that could be worsened by participating in any of our activities.
12. Always behave in a manner which promotes your safety and the safety of others.

Our safety policies

Training and Instruction

Whilst there remains an element of risk in all play activities your safety is, and remains, our priority at all times. Olon provides appropriate training and instruction on all activities to ensure our patrons enjoy the experiences we provide safely. Where necessary, a briefing session will be held prior to the allocated activity time and you will be made aware of this requirement prior to your booking. Our general entry rules exist to ensure each participant enjoys their time at Olon whilst remaining safe and sensible. We are always seeking to ensure that we maintain the highest standards for safety and to continually improve our safety briefings to enhance guest awareness at all times.

Olon General Entry Rules

- Children must be always supervised by a responsible parent or carer.
- Patrons must follow the directions of Olon employees at all times and must not enter any activity without appropriate supervision of an Olon employee.
- Patrons must make themselves aware of the appropriate rules within each area before entry to each activity.
- No gum, food or drinks to be taken into any play arena.
- No outside food or drink allowed into Olon with the exception of baby bottles and kid's water bottles.
- At all times, patrons are asked to play within their skill levels.
- Where appropriate, height limits are strictly enforced for safety
- No running or rough play at any time.
- Please do not participate if you are unwell, have a bad back, are pregnant or have any form of injury. You must be free of any medical conditions that could be worsened by participating in any of our activities.
- You must Always behave in a manner which promotes your safety and the safety of others.
- Participants use our equipment at their own risk
- Olon requests that all of our patrons be respectful and inclusive of others at all times. Any child or adult who is observed bullying will be asked to immediately leave the centre. No Refunds will be provided.
- Appropriate clothing and footwear should be worn at all times. Covered-enclosed shoes are required and must be worn at all times for all our activities in all areas.
- At all times our patrons are required to read and agree to our Terms and Conditions of entry.

General Rules for Olon Experiences

Olon Indoor Play Courts

Please always follow the direction of Team Olon

- Play Safely
- Play Fairly
- Consider your fellow players safety
- Participants use the equipment at their own risk
- Please do not participate if you are unwell, have a bad back, are pregnant or have any form of injury.
- Listen and Follow the rules of the activity and the Team Olon instructor's guidance
- Play and exercise to your fitness and skill limits
- Make sure it is safe to kick before doing so
- Never deliberately kick a ball at anyone
- Keep clear of activities already running
- Ensure your kicking is appropriate for the activity
- Please use the Olon equipment with care and respect
- Follow instructions from the Team Olon on how to play each activity
- You must be free of any medical conditions that could be worsened by participating in any of our activities.
- You must Always behave in a manner which promotes your safety and the safety of others.

Olon VR and Hologram Areas

Always follow the direction of Team Olon

- Participants use the equipment at their own risk
- Please do not participate if you are unwell, have a bad back, are pregnant or have any form of injury.
- Our interactive VR and Hologram areas are a darkened environment, please take extra care and be aware of your surroundings
- Only play on the screen you're assigned to
- If the game malfunctions, stop play immediately and follow zone attendant instructions
- Please use Max Interactive with care and respect
- Please use the Virtual Reality and Hologram equipment with care and respect
- Follow instructions from the OlonTeam on how to wear the VR headset and Hologram glasses
- Glasses can be worn with VR headsets or Hologram glasses however if you have trouble fitting your headset, speak to an Olon Team member
- Do not remove the Virtual Reality headset/Hologram glasses from the VR-Hologram area
- Do not drop the Virtual Reality headset or Hologram glasses
- Stay seated whilst using the Virtual Reality headset or Hologram glasses
- If you're disorientated or unwell after your Virtual Reality – Hologram experience, speak to an Olon Team member
- Motion sickness could be an issue while using these interactive areas
- You must be free of any medical conditions that could be worsened by participating in any of our activities.
- You must Always behave in a manner which promotes your safety and the safety of others.

Assumption of Risk

Participation in Olon activities entails known, anticipated and unanticipated risks that could result in physical and/or emotional injury, paralysis, death or damage to your self and/or to others. Risks may include, but are not limited to, slipping and falling, landing improperly, collisions with fixed objects, moving objects and/or other people which may result in sprains, fractures, breaks, scrapes, bruises, dislocations and injuries to head, back and neck.

Liability Waiver

Once you have purchased a ticket which entitles you to participate in an activity at Olon, you are deemed to have understood and accepted these terms and conditions, the terms of The Olon waiver, release and assumption of risk as well as the Olon rules, website rules and the individual rules for participation in each individual attractions rules. If you purchase a ticket on behalf of somebody else, than you are considered to be that person's authorised agent and that person will be bound by these terms and conditions, the terms of The Olon waiver, release and assumption of risk, the Olon's rules, website rules and the individual rules for participation in each individual attractions rules.